

Clear Guard Residential Service Agreements

Heating Systems, Boilers & Furnaces

- Annual Tune-up included at no charge,
Standard Tune-up parts included at no charge: nozzle, oil filter, pump gasket, air filter
- 7/24 Day-Night coverage
- \$20.00/hour Preferred Customer hourly labor rate discount
- Applicable 25 Point inspection
- Provide Heating System Report Card with combustion efficiency report
- Worry free ***Always Warm*** Automatic Heating Oil Delivery

Clear Guard Service Agreement....\$250.00

Oil Fired Hot Water Heater

- Annual Tune-up included at no charge,
Standard Tune-up parts included at no charge: Nozzle, Oil filter, Pump Gasket
- 7/24 Day-Night coverage
- \$20.00/hour Preferred Customer hourly labor rate discount
- Provide Water Heater Report Card with combustion efficiency report
- Worry-Free ***Always Warm*** Automatic Heating Oil Delivery

Clear Guard Hot Water Heater Service Agreement\$155.00

Central Air Conditioning Annual Start – Up and Inspection Service

The ***Clear Guard Air Conditioning Annual Start-up and Inspection*** is a yearly safety and efficiency check up of your home's Central Air Conditioning System.

- Annual Tune-up included at no charge
- 7/24 Day-Night coverage
- \$20.00/hour Preferred Customer hourly labor rate discount
- Inspect, clean evaporator and condenser coils
- Inspect temperature controls
- Lubricate pumps, motors and bearings according to manufacturer's specifications
- Check for proper refrigeration pressures and temperatures **
- Inspect and flush condensate drain
- Replace air filter
- Inspect fan belts and replace if needed
- Provide a copy of our Inspection Report

Clear Guard Air Conditioning Service Agreement....\$165.00

**Note: Due to market fluctuation costs, any refrigeration required to bring the system to proper operating condition is not included in this plan and will be billed at prevailing rates.

Service Agreement Terms & Conditions

Annual tune-up will be performed once during the Service Agreement term, during regular working hours, as scheduled by our service department. Maximum labor hours allotted for initial tune up included in the service agreement is 2.5 hours; any additional hours required will be billed at service agreement rates.

Each service agreement is valid for one appliance only.

If all fuel oil requirements are not purchased from *Clear River Fuel Oil* this agreement is void.

The Company shall not be held responsible for any damage caused by, or resulting from, inability to keep any equipment operating due to failure to obtain necessary service materials or any other conditions beyond its control. The company assumes no responsibility for heating failure or damage when building is unoccupied or when unable to gain access.

There shall be no liability for any reason on the part of *Clear River Fuel Oil* for work done by anyone else, unless such person is authorized in writing by *Clear River Fuel Oil* to perform such work or furnish parts.

We reserve the right to inspect and approve the equipment covered before accepting the Service Agreement. Initial repairs required to put the system in an acceptable condition are not covered.

All plans will be automatically renewed, at prevailing rates, from year to year unless terminated by either party giving 30 days written notice.

Service under any plan will be suspended if customer's service charges or any balance for any other services provided by *Clear River Fuel Oil* are past due.

The Company is not responsible for any delays in service or for the repairs or the replacement resulting from conditions beyond its control such as but not limited to: strikes, war, flood, hurricane, blizzard, ice storm, acts of nature, power failure, accidents, labor difficulties, acts of Government, tank leakage, customer carelessness or neglect, improper installation or modification of the heating appliance.

Service Hours

Clear River Fuel Oil will provide dependable, prompt emergency phone and on site service 24 hours a day, 7 days a week during the heating season from November 1st to April 30th. Emergency service constitutes: NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other regular service will be performed during normal working hours, Monday through Friday, 8:00 am to 4:30 pm.

It's Simple ...Heating Oil Your Way